

Medical Assisting CTAG Learning Outcomes:

1) Administrative Competency

Identify, evaluate, and appropriately apply principles of office management.

Demonstrate competence in performing administrative duties and managing medical practice finances.

2) Clinical Competency

Demonstrate the ability to competently perform clinical duties associated with assisting a physician in diagnosis and treatment of patients in an ambulatory care setting.

3) Interdisciplinary Health-care Team

Function effectively within medical assisting and the interdisciplinary health care teams, fostering open communication, mutual respect, shared decision making, team learning and development.

Contribute to the interdisciplinary health care team in addressing patient physiological, psychological, cultural, and spiritual needs.

Collaborate with patients, families, other members of the health care team, and other individuals significant to the patient.

4) Safety

Minimize risk of harm to patients and providers through both system effectiveness and individual performance.

Maintain a safe and effective care environment through coordinated care.

Apply safety strategies and infection control principles.

5) Quality Improvement

Collect data to monitor the outcomes of care and use data to continuously improve the quality and safety of health care systems.

6) Evidence-Based Practice

Identify the value of using the best current evidence coupled with clinical expertise and consideration of patient's preferences, experience, and values to make practice decisions.

Apply of principles of clinical judgment in the delivery of medical assisting care.